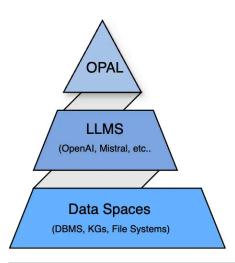
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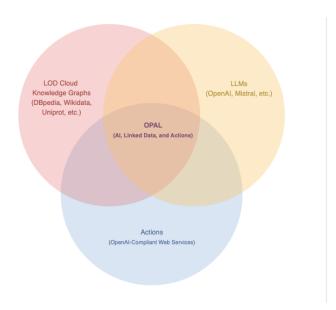


Slide 1: Why The OpenLink AI Layer (OPAL) Matters

OpenLink AI Layer (OPAL)

OPAL is a powerful AI-oriented middleware layer that enables the creation, deployment, and use of Smart Agents constructed by loose coupling Large Language Models (LLMs), OpenAPI-compliant Web Services, and Data Spaces (Databases, Knowledgebases, Knowledge Graphs, and File Systems).

- 1. Easy Development & Deployment of Cutting-edge Smart Agents (or Assistants)
- 2. Hallucination Mitigation via Loose Coupling with Data Spaces
- 3. Enhanced User Interaction & Experience using Natural Language
- 4. Flexible Deployment of Smart Agents across Public & Private Networks

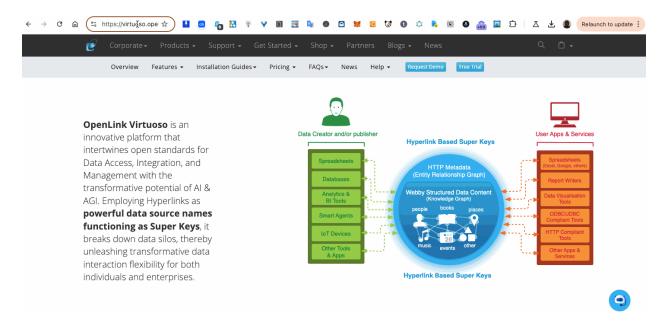


Slide 2: Built-in Retrieval Augmented Generation (RAG)

Feature: Also known as GraphRAG, this feature enables LLM response specificity enhancements (i.e., hallucination effects mitigation) via high-performance access to external databases and knowledge graphs using declarative query languages such as SQL, SPARQL, SPASQL, and GraphQL.

Benefits:

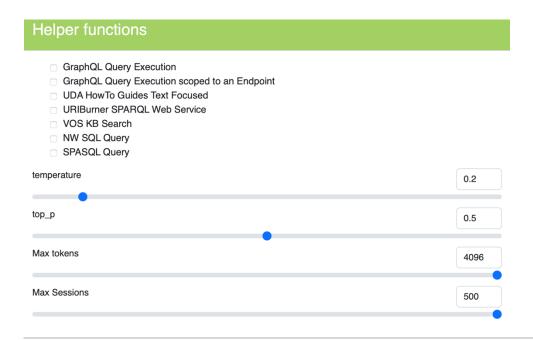
• Enhances sophisticated application functionality.



Slide 3: External OpenAPI Service Support

Feature: OPAL consumes 3rd party OpenAPI-compliant Web Service descriptions while also using the same approach to provide an interface to its functionality usable by other applications and services. This integration adds new actions to prompt response production pipelines.

- Expands functionality through external services.
- Facilitates integration with third-party APIs.
- Enhances application capabilities.
- Promotes interoperability through loose coupling of application functionality.

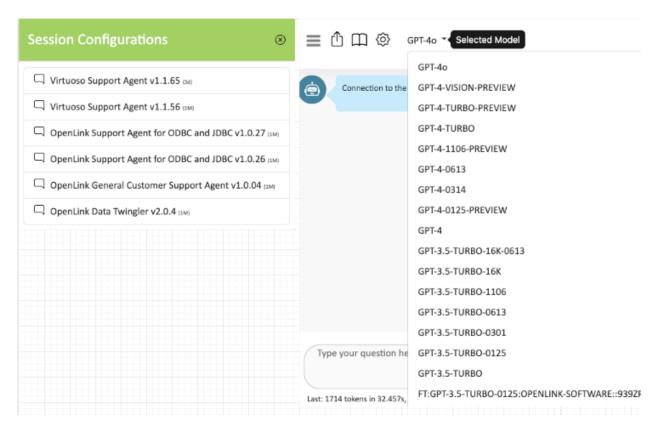


Slide 4: Custom Configuration

Feature: Controls behavior through JSON-based configuration documents, incorporating user preferences and fine-tuning templates.

Benefits:

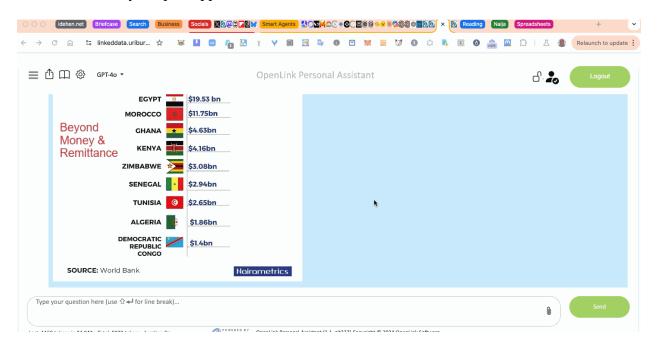
• Promotes ease of integration.



Slide 5: Exportable and Importable Session Logs

Feature: Provides the ability to export and import session logs for analysis, sharing, and troubleshooting purposes.

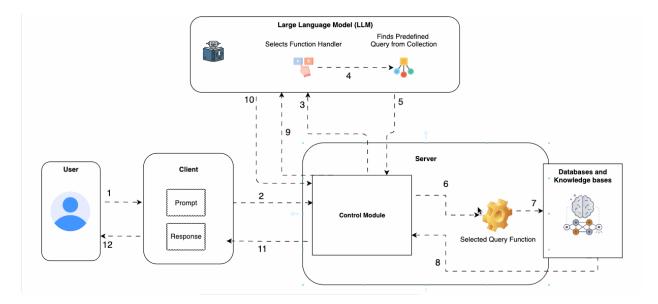
- Aids the sharing of sessions.
- Aids troubleshooting.
- Loosely couples application and data.



Slide 6: Loosely Coupled Architecture

Feature: Integrates external services, custom configurations, and fine-tuning templates; fully re-skinable conversational user interface.

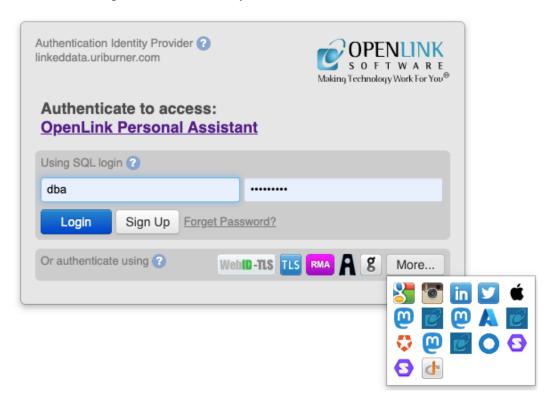
- Enhances usage and integration options.
- Promotes ease of integration.



Slide 7: Multi-Protocol Authentication

Feature: Supports data access control through various authentication protocols.

- Ensures secure access.
- Compliance with industry standards.

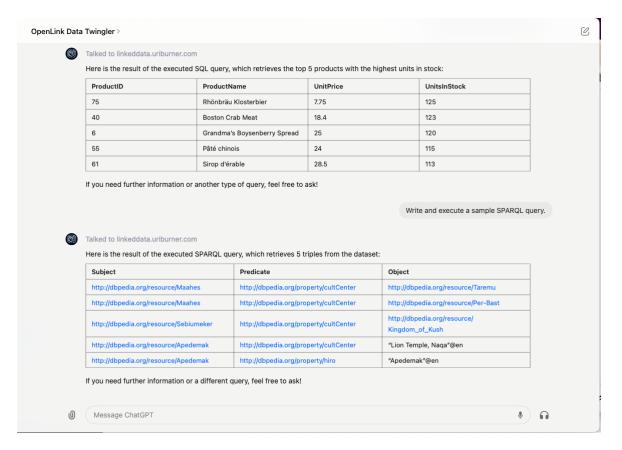


Slide 8: Query Execution

Feature: Direct execution of queries using SQL, SPARQL, SPASQL, and GraphQL, including access to SPARQL and GraphQL endpoints.

Benefits:

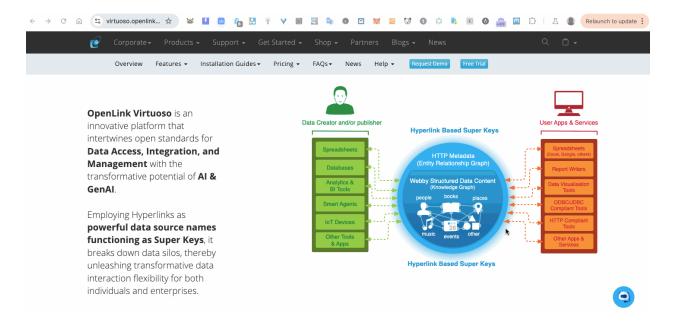
• Enhances sophisticated application functionality.



Slide 9: Shareable Sessions, Prompts, and Responses

Feature: Allows sharing of session transcripts, individual prompts, and responses via hyperlinks.

- Facilitates future reuse and recall.
- Enhances sophisticated application functionality.



Slide 10: Supports Fine-Tuning Templates

Feature: Integrates with structured data sources like databases and knowledge graphs through fine-tuning templates.

Benefits:

Promotes ease of integration.

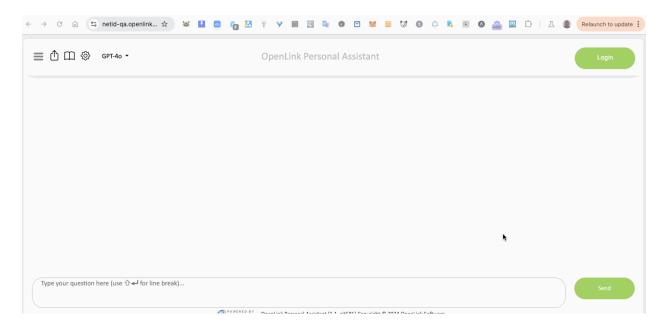
```
"virtuoso_tech_support": {
"features": {
    "fine_tuning": {
         "predefined_prompts": [
                  "hint": "When a user asks for pricing and/or special offers, you *must* run execute this SPASQL query, verbatim, using a timeout of 30000 and
                  "response": "SPARQL PREFIX oploffer: <a href="http://www.openlinksw.com/ontology/offers#">http://www.openlinksw.com/ontology/offers#</a> PREFIX oplsoft: <a href="http://www.openlinksw.com/ontology/software">http://www.openlinksw.com/ontology/software</a>
                  "hint": "User wants to evaluate Virtuoso. *Reminder: Always check the conversation history for operating system details before asking the users
                  "hint": "You MUST try this first, for all questions about Virtuoso the product where responses don't need to be step-by-step guide oriented."
                  "prompt": "<S> <P> <0> ?",
                  "response": "SPARQL SELECT DISTINCT ?answerText FROM <https://virtuoso.openlinksw.com/data/turtle/general/virtuoso-licensing-related-faq.ttl>
                  "hint": "You MUST try this first, for all questions about Virtuoso the product where responses NEED to be step-by-step guide oriented.",
                  "response": "SPARQL SELECT DISTINCT ?description ?position FROM <a href="https://virtuoso.openlinksw.com/data/turtle/general/VirtuosoHowTos.ttl">https://virtuoso.openlinksw.com/data/turtle/general/VirtuosoHowTos.ttl</a> FROM
                  "hint": " You must use this query for 'How do I Install Virtuoso on {Operating System}' questions. If an operating system isn't included, you
                  "response": "SPARQL SELECT DISTINCT ?description ?position FROM <a href="https://virtuoso.openlinksw.com/data/turtle/general/VirtuosoHowTos.ttl">https://virtuoso.openlinksw.com/data/turtle/general/VirtuosoHowTos.ttl</a> FROM
                  "hint": "You must use this template to handle questions about CSV files and RDF graph (or RDF View) generation using Virtuoso.",
                  "prompt": "How can I import CSV files into Virtuoso to create an RDF graph?",
                  "response": "A variety of options exist as per the following:\n1. Simply place a CSV document in an HTTP-accessible location and then use its
```

Slide 11: User-Controlled Mapping of Identity to Session Transcripts

Feature: Associates session logs with specific authenticated user accounts, enhancing privacy and security.

Benefits:

• Enhances sophisticated application functionality.

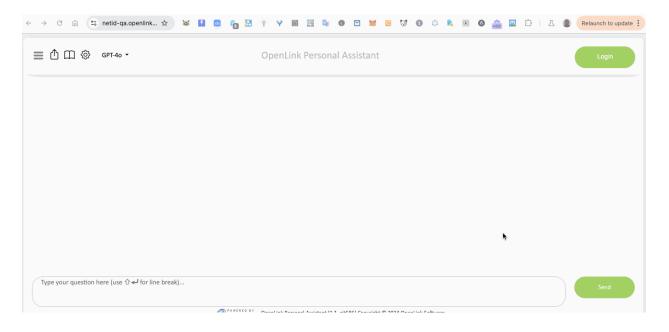


Slide 12: User Identity and Data Governance

Feature: Identity and Privacy Management

- OpenID Connect and OAuth protocols.
- Fine-grained attribute-based access controls (ABAC).

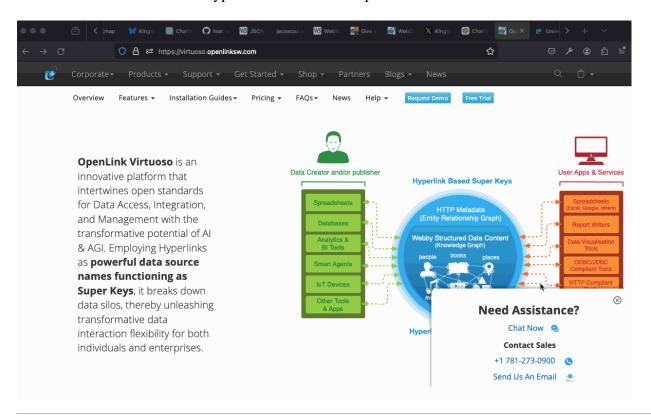
- Ensures secure access.
- Compliance with industry standards.



Slide 13: Use Case - Customer, Partner, and Prospect Support Assistants

Feature: New generation of solutions that leverage direct conversational interactions with product support knowledge that's usually held captive by monolithic applications or websites.

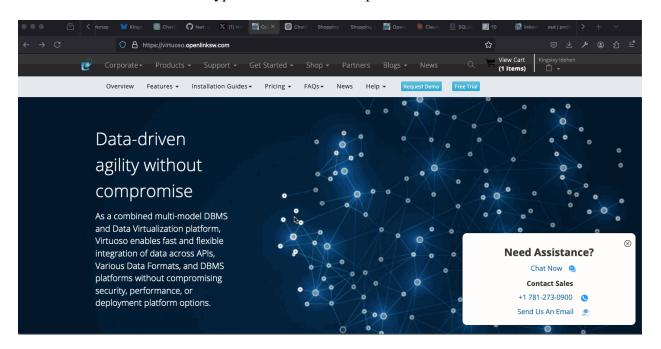
- Direct access to relevant information, with precision, across a variety of underlying support knowledge sources.
- Perform actions immediately following relevant information discovery (e.g., opening a support ticket).
- Share sessions via hyperlinks with relevant parties.



Slide 14: Use Case - Customer, Partner, and Prospect Sales Assistants

Feature: New generation of solutions that leverage direct conversational interactions with product sales-related knowledge that's usually held captive by monolithic applications or websites.

- Direct access to relevant sales information, with precision, across a variety of underlying sales-oriented information sources.
- Perform actions immediately following relevant information discovery (e.g., purchasing offers).
- Share sessions via hyperlinks with relevant parties.



Slide 15: Use Case - Data, Information, and Knowledge Harmonization

Feature: Leverage direct conversational interactions with functionality used to harmonize disparate data, information, and knowledge across a variety of sources.

Benefits:

• Direct interaction with data harmonization and wrangling functionality (e.g., building knowledge graphs using disparate data, information, knowledge sources).



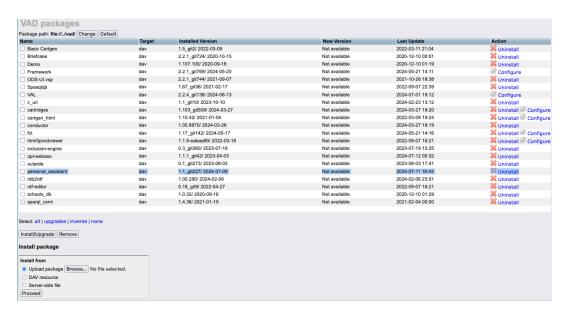
Slide 16: Installation and Usage Prerequisites

Feature: Packaged as a Virtuoso Application Distro for installation into on-premise Virtuoso instances or via AWS, Azure, or Google Cloud instances. It is also bundled with the OpenLink Data Junction Box (ODJB) virtual machine available across the aforementioned cloud platforms.

Benefits:

- Usable from any HTTP browser.
- Smart Agents (or Assistants) created are deployable as CustomGPTs published to the OpenAI GPT Store.
- Smart Agents (or Assistants) created are usable across HTTP Networks (public or private) and native iOS and macOS applications (e.g., the multimodal GPT4o for iOS and

macOS).



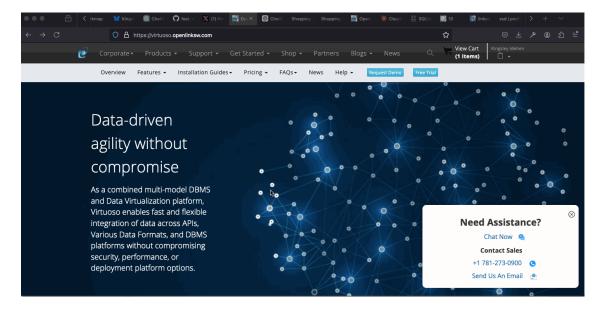
Slide 17: Conclusion

OpenLink AI Layer (OPAL)

OPAL provides a robust solution for developing modern Smart Agents that integrate natural language interfaces with software functionality via declarative query language interactions across data spaces (i.e., databases, knowledge bases, knowledge graphs, or file systems). This innovative approach provides access to relevant data, information, or knowledge with precision and an ability to take immediate action if needed.

Benefits include:

- 1. Harnessing the power of conversational interfaces using existing data, information, and knowledge sources.
- 2. Enhanced user, power-user, and developer productivity.
- 3. Eliminating technical debt associated with current and future solution development.



Alternative Editions

- <u>HTML Edition Button Navigation Style</u> 1 which includes animated editions of functionality demos
- HTML Edition Sidebar Navigation Style 1 which includes animated editions of functionality demos

Related

- Home Page
- <u>Developer FAQ</u>
- Integrations FAQ